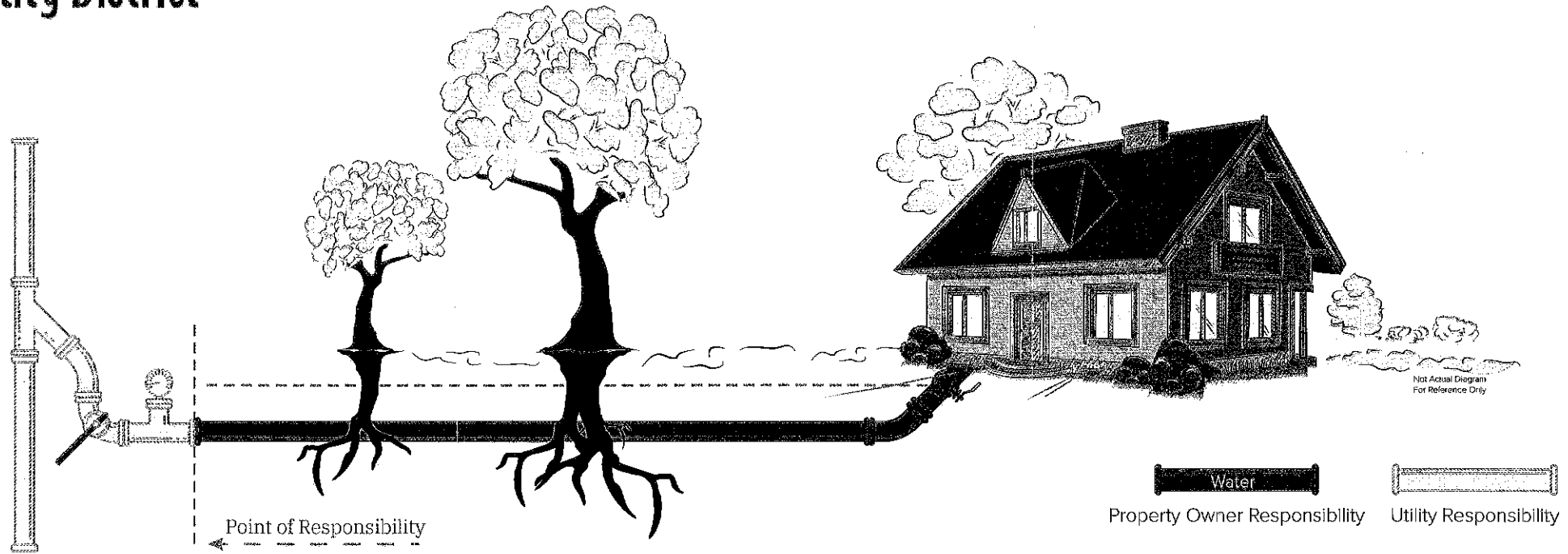




Eastside Utility District ServLine Protection Programs Beginning November 1st, 2019



LEAK PROTECTION PROGRAM

When it comes to leaks, we've got you covered. The Eastside Utility District is expanding service to include an all-new program designed to protect your wallet.

In the event of a costly water bill caused by high-water usage from qualifying leaks or lines breakages, our ServLine protection program covers the overage of your costly water utility bill once the active cause of the leak has been repaired. All eligible Eastside Utility District customers have been transitioned to this money-saving program, but if for some reason you'd like to remove your residence or business from the Leak Protection Program, please call today (423) 771-9988.

**WATER
LEAK**

LINE PROTECTION PROGRAM

There are several reasons why your water line might break. Although materials have come a long way, nothing is ever break-proof.

Everything from erosion to soil acidity to tree roots or even the outdated practices for installing pipe can lead to issues far sooner than the expected. A house without water is hardly a home. So in the event of a water line crack or break and to get your personnel infrastructure up and running again you must enroll. If you would like to expand your protection to include Line Repair and Replacement coverage call today (423) 771-9988.

**WATER
LINE**

Disclaimer: The information presented herein is not a contract, binder, or agreement to extend insurance coverage. The contents herein are intended as an announcement without any express or implied coverage of any kind. Payments of benefits are subject to all terms, conditions, limitations, and exclusions of the member's participation at the time of service.

LEAK PROTECTION PROGRAM*

Leaks can be expensive, and even though a leak may not be your fault. When you use water, you are responsible for it. Our new ServLine Program protects you from this unexpected expense. Covering qualifying leaks occurring on your property providing up to \$2,500 once every 12-Months.

WATER LEAK

Residential: \$1.00 per month
Commercial:
Single Occupancy: \$1.70 per month
Multiple Occupancy: \$3.30 per month

TESTIMONIAL

"My ServLine Leak & Line Protection offered by the utility paid \$172.54 to cover my water leak. And then an additional \$1,570.00 to fix my line."

Mrs. McWherter | Home Owner

Call to decline service and accept full responsibility for high bills caused by leaks. In the event of a high bill failure to pay in full could lead to disconnection.



SERVLIN^E

CALL TODAY

(423) 771-9988

*All leaks occurring after November 1st, 2019 will only be adjusted through our ServLine program. Please refer to our Leak Protection Policy for guidelines and qualifications for leak adjustments. Cancel anytime. 30-Day wait period for re-enrollment. Call to request a full copy of program protections and exclusions. Some restrictions do apply. For more information, contact ServLine (423) 771-9988.

LINE PROTECTION PROGRAM†

Line repair or replacement can be costly. Guard your home or business today and get up to \$10,000/Repair. Covers qualifying service line cracks or breaks occurring on your property. Covering from the property line to the foundation. Water Line & Sewer Lateral products sold separately. Please call to enroll.

WATER LINE

Residential: \$5.05 per month
Commercial:
Single Occupancy: \$13.60 per month
Multiple Occupancy: \$27.10 per month

TESTIMONIAL

"It was really, really easy. I did not get the run around. They did just what they said they would do and did it in a timely fashion. It is worth the monthly fee for the coverage."

Bill Williams | Home Owner

Line Protection provides \$500 for landscaping and \$500 for privately paved surfaces.
No Deductible
No Annual Limit



SERVLIN^E

CALL TODAY

(423) 771-9988

†Some restrictions do apply: water meter, water pit, water vault, pumps, valves, back-flow assemblies. Line Protection covers customers up to 2" meter – Does not include master metered habitational. Cancel anytime. 30-Day wait period for re-enrollment. For more information, please contact ServLine (423) 771-9988.



Have a leak or a water line break...

No problem. We are here to help. This is precisely why we have sought to offer you our ServLine protection programs.

Now you can have peace of mind and get your water back online, all in the nick of time.



SERVLIN^E

SAVING WATER, HELPING PEOPLE.