

EASTSIDE UTILITY DISTRICT

3018 Claude Ramsey Pkwy.
Chattanooga, TN 37421

Policy for Theft of Service and Tampering Fees

Theft of Service and Tampering

Unauthorized use of water, removal of property, or unauthorized alteration/interference with Eastside Utility District equipment or metering systems will be grounds for immediate discontinuance of District service. Customers and contractors will be subject to a violation payment, water service charges, installation labor costs and replacement parts that may apply as detailed below:

Residential Customers - First Offense

- a) Will be billed an average bill amount for the number of months without usage; or
- b) Will be billed for 1,000 cubic feet of water at the current rate if an average cannot be calculated
- c) Will be billed for cost of damages; and
- d) Issued a formal documented warning

Residential Customers - Second Offense

- a) Will be billed an average bill amount for the number of months without usage; or
- b) Will be billed for 1,000 cubic feet of water at the current rate if an average cannot be calculated
- c) Will be billed for cost of damages; and
- d) \$50.00 tampered meter fee

Residential Customers - Third Offense

- a) Will be billed an average bill amount for the number of months without usage; or
- b) Will be billed for 1,000 cubic feet of water at the current rate if an average cannot be calculated
- c) Will be billed for cost of damages; and
- d) \$250.00 tampered meter fee

Contractors

- a) Will be billed for 1,000 cubic feet of water at the current rate
- b) Will be billed for cost of damages; and
- c) \$250.00 tampered meter fee

Fire Hydrant Tampering

- a) Will be billed for cost of damages; and
- b) \$250.00 tampered meter fee

Service may be suspended until all fees are paid in full .